



CRESTWOOD ENVIRONMENTAL LTD

www.crestwoodenvironmental.co.uk

Tel: 01902 229 563

Privacy Policy

Crestwood Environmental Ltd. is committed to protecting all personal data that we hold.

We collect personal data such as individual names, address, email, telephone number, bank details (where essential, e.g. to make supplier payments), whether it's by personal contact, business cards, email, phone, social media or our website. We retain personal data for the duration of the relationship and up to seven years after the relationship has ended, which is in accordance with our legal obligations.

Information is only used directly by our Company for business-related purposes and administrative use to carry out our normal day-to-day business activities. In carrying out our business we may need to disclose personal information to Local or Central Government Bodies, e.g. Local Planning Authorities, Environment Agency, or HMRC, but will only do so where we are required to.

We may issue communications to named appropriate representatives of businesses where we believe that the recipient would have a legitimate interest in the services or communications we provide. We will always undertake a legitimate interests assessment before issuing communications in line with the ICO's guidance.

We do not sell or disclose personal information to any other third parties.

We are committed to ensuring all personal information, electronic and hard, is safeguarded via secure servers, with hard copies kept in locked secure cabinets, all with restricted access.

Retention periods for personal records relating to employees are stated in the Company's Employee Privacy Statement.

An individual has the right at any point in time to:

- Know what personal information our Company holds;
- Access personal information held by the Company; and
- Request changes, corrections, deletion, and restriction on the use of individual personal information.

If you believe our Company is holding incorrect personal information at any time, please contact us as soon as possible so we can promptly amend our information at info@crestwoodenvironmental.co.uk.

Cookies

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information about the user to various purposes. Our website uses cookies but does not store any personal information. If you would like more information on cookies, e.g. what they are, how to control them etc. you can do so by visiting <https://ico.org.uk/your-data-matters/online/cookies/>.

If you require a list of cookies that our website uses, please contact us to request this.

Karl Jones
Managing Director

29 April 2021